

Welcome to the Summer 2006 issue of Charter, RFA's newsletter. We have many updates, products and partnerships to announce so please read on to learn more about:

Unpacking 24x7:  
The RFA Advantage

<b>Product News:</b>	<b>Partnerships:</b>
RFA Harbor Lite	Avinti
eHarbor	InBoxer
Defender	LimeBrokerage

## The RFA Advantage

**When Minutes can Mean Millions:  
Unpacking 24x7**

### IT OUTSOURCING THE RFA WAY

Since its inception, RFA has been a leading provider of IT & Communications Services to professional investment firms. We pride ourselves on maintaining the utmost flexibility while offering the fastest response time in the industry. Not one of the fastest — THE FASTEST.

At RFA, our professionals are dedicated to maintaining and evolving our comprehensive infrastructure, ensuring your firm not only has access to solid, proven networking and data management systems, but the latest in secure, fully-managed applications. We do this by seeking out and hiring the best IT professionals in the industry, who then leverage their experience and connections to get our clients the support they need, whenever they need it.

By partnering with you over the long-term, we can become an extension of your firm

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## THE VIEW FROM THE MAST

### RFA Product Update

eHarbor	Offsite email and file data storage
Harbor Lite	RFA's Hosted, DR/BCP solution
Harbor	Enhanced DR/BCP solution for more comprehensive needs
RFA Defender	A one-two punch to protect your network



### RFA Harbor: Three Tiers of Service

RFA specializes in helping small businesses remain competitive by offering the same level of service typically only available to larger enterprises. Always enhancing our solutions to meet our customers' needs, RFA is pleased to introduce additional flexibility in our popular Disaster Recovery/Business Continuity Planning Solution.

**eHarbor:** A WAN-based backup/restore solution that overcomes local tape limitations. Includes all the tools and functions you need to manage your distributed data from one central hub. Consider this as a potential replacement for your onsite tape backups.

**Harbor Lite:** DR/BCP solution with no upfront hardware costs. Often the cost of entry can be prohibitive to create a workable Disaster / Business Continuity program. With RFA providing the facilities this barrier is removed.

**Harbor:** Our complete Disaster Recovery and Business Continuity solution for the Hedge Fund Industry. Working with your Team, we help you evaluate your business needs and design a solution specifically for you with numerous levels of service:

- Your data replicated in real-time offsite
- The ability for partial fail-overs, (for example, a single server failure when engaging full DR is not desired)
- Hosted or redundant email facilities
- Server redundancy based on whatever your business needs may be, including SQL & OMS
- Access to our Purchase, NY Hot Site location
- 24x7 availability

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**THE RFA ADVANTAGE** CONTINUED FROM PAGE 1

by assisting you in the difficult decisions involved in selecting the proper support systems, and providing technology solutions that give you an “edge” in the market.

**DISASTER RECOVERY/BUSINESS CONTINUITY**

We know how important uptime is to our clients. That’s why we’re not satisfied with offering Disaster Recovery and Business Continuity Planning solutions that are little more than cold storage. Instead of simply providing a place to store valuable information, at RFA we actively partner with our clients—and, at times, we vigorously solicit possible testing scenarios in which their data could be lost, stolen or unavailable. We test, document and certify our BCP solutions, and they are based on the real situations and potential disasters that hedge fund managers encounter.

Our team of over 100 trained professionals allows us to respond appropriately and accurately to our customers 24x7x365. At RFA, we hire the best to ensure you get the service you need, when you need it. ■

**RFA Product Update** CONTINUED

**RFA Defender: Combining two crucial security elements, Network Composer™ and iSolation Server, to ensure maximum security.**

Finally, a service that offers maximum protection from spam while optimizing bandwidth and allowing a detailed look into what’s happening on your network. Includes these features:

- Real time reporting
- Spyware/Virus Protection
- Web filtering
- P2P Control
- Bandwidth optimization
- Powerful anti-spam technology that:
  - Tests email and attachments
  - Filters problematic email out before the damage is done

*RFA Partners Update*



**InBoxer:** [www.inboxer.com](http://www.inboxer.com)

**Ensure compliance and reduce liability in real-time**

The InBoxer anti-risk appliance scans all inbound and outbound email communications for inappropriate content.



**Avinti:** [www.avinti.com](http://www.avinti.com)

**Highest level “first-instance” email outbreak protection for hedge fund companies**

By employing Avinti’s iSolation Server, which uses virtual machine technology to test suspicious email attachments at the gateway, RFA can stop Trojan horses, spyware, key loggers and targeted attacks from stealing sensitive financial information.



**LimeBrokerage:** [www.limebrokerage.com](http://www.limebrokerage.com)

**Lower costs, increase technology and trade anonymously without signaling intentions**

RFA and LimeBrokerage have partnered to support individual traders looking for a way to trade their low latency, high volume quantitative and automated strategies. ■