

# RFA - HOSTED TECHNOLOGY SERVICES



In these competitive market conditions, many start-ups or small firms are looking for ways to preserve their capital for business growth. By selecting hosted technology services, your business can take advantage of flexible and feature-rich technology without the initial expense or long-term contract commitment. Delivered as a package or individually, RFA's Hosted Technology Services are designed for small businesses that want to keep an efficient technology footprint without having to sacrifice performance and peace of mind. Your IT infrastructure is secure, fully-managed and scalable to meet the needs of your business and investors.

## RFA CHARTER - HOSTED FILE SHARING AND APPLICATION SERVERS

RFA makes sharing files easy by leveraging RFA-owned equipment located in our SAS70 certified fully redundant data center. With highly trained IT specialists on site, "fully managed" means that RFA is responsible for maintenance, monitoring, and replacement of infrastructure. Market data and trading systems can be configured to your specific requirements complimenting the hosted offering.

RFA Charter's comprehensive services also include:

### REMOTE ACCESS

Working remotely is often an essential element for doing business in today's market. RFA's secure Web-based access delivers the flexibility, security and functionality that managers and investors demand.

### DATA VAULT

Secure, off-site, scalable tapeless backup and restore eliminates the hassle of tape libraries and reduces server costs.

### FEATURES

- Fast implementation
- High availability
- Scalability
- Clustered servers with no single point of failure
- 24/7/365 support

### BENEFITS

- Low cost entry-point
- Eliminate server replacement costs
- Reduce administration and support costs
- Fast, reliable, redundant infrastructure
- Investor confidence

## RELATED TECHNOLOGY SERVICES INCLUDE:

### E-MAIL

RFA's hosted exchange e-mail solution defines all of the elements necessary for a highly reliable Microsoft Exchange platform. The system is redundant and secure, reducing unwanted e-mail via spam and virus protection.

### MOBILE MESSAGING

Regardless of the device that you use, (BlackBerry, iPhone or Palm) you will have the ability to access e-mail, calendar and contact information.

### VOICE

The hosted VoIP solution offers unlimited local and domestic long distance calling. Unlike many hosted VoIP providers who offer low prices only to require costly add-ons to meet your needs, the hosted VoIP solution offers many advanced features for one low, all-inclusive price:

- Phone number portability
- Pre-configured devices for plug-and-play simplicity
- Extension dialing between colleagues
- Integrated faxing capabilities
- Find me/follow me personal locator
- Voice message notification via e-mail or SMS
- Microsoft Outlook® integration

### NEW YORK

330 Madison Ave  
New York, NY 10017  
212.328.6260

### BOSTON

125 Summer St  
Boston, MA 02110  
617.951.4562

### PURCHASE, NY

Serving  
Westchester &  
Fairfield County  
2 Manhattanville Rd  
Purchase, NY 10577  
914.729.7401

[inquiries@rfa.com](mailto:inquiries@rfa.com)  
[www.rfa.com](http://www.rfa.com)

## TOP TIPS

1. Provision quality Internet connectivity to the data center to insure your applications run smoothly
2. Discuss with your IT advisor about the timing to transition to your own IT assets
3. Look for partners that have 24/7/365 Network Operations Center (NOC) and accountable personnel that directly access your hosted platform